Landlord and Tenant Rights and Obligations

Prepared by D. Marsh Prause and Presented by George D. Humphrey, III Allman Spry Davis Leggett & Crumpler, P.A. Winston-Salem, NC Must Look to <u>Three Sources</u> Defining Rights and Obligations of Parties to a Lease:

- 1. Terms of the Lease
- 2. Statutes/Ordinances (state & local)
- 3. Judicial Opinions (common/case law)

BUT:

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<u>BUT</u>: Which controls if they are in conflict??

• **Important Distinction**

- Residential vs. Commercial

Residential: More regulated, more specified by statute, mutually dependent obligations (NCGS sec. 42-41)

Commercial: No mutuality of obligations, no IWOH

• Delivery & Maintenance of Premises

- Common law implied duty
- Covenant of Quiet Enjoyment (constructive ejectment)
- Beware holdover of previous tenant
- IWOH habitability is key concept

(Commercial leases – RCD, TI/upfit)

• Delivery & Maintenance of Premises

- RRAA (NCGS Ch. 42, Art. 5, 1977)
 - Code compliance
 - Put/keep in fit and habitable condition
 - Keep common areas safe
 - Facilities (plumbing/elec) & appliances
 - CO/smoke detectors
 - Remedy dozen "imminently dangerous" conditions in reasonable time

• NCGS sec. 42-42(a) "Dirty Dozen"

Unsafe wiring, unsafe flooring/steps, unsafe ceilings/roof, unsafe chimney or flue, no potable water, no working locks on exterior doors, broken windows or ground level windows without locks, lack of heating, lack of toilet, lack of tub/shower, rodents, water-related mosquito/mold issues

- Tenant Notice Required for Repair?
 - Not for problems at lease outset
 - Written always preferable, but required only for non-emergency plumbing/electrical problems and for issues with CO and smoke detectors

• Waiver by Tenant?

- No per NCGS 42-42(b)
- Not explicit (lease terms)
- Nor implied (acceptance of premises)

• Remedies for Tenant

- FRV defect free FRV as is
- Consequential damages (items)
- Prospective rent abatement
- Unfair/deceptive trade practices

• Who can be liable as "landlord"?

- Owner
- Property managers
- Rental agents

Basis: NCGS sec. 42-40(3) See Baker v. Rushing (1991)

• Tenant Obligations

- Smoke & CO detector fines for landlords & tenants (NCGS 42-44)
- NCGS 42-43 (clean/safe, trash disposal; written notice needed)
- Cannot unilaterally withhold rent (NCGS 42-44(c))

• Security Deposits

- TDSA (Ch. 42, Art. 6 of NCGS)
- Limited uses (rent, damage, etc.)
- Accounting at lease end (30/60)
- Max is 2 months rent for 1 yr term
- Max for month-to-month=1.5 mos

• Retaliatory Eviction

- Defense to summary ejectment
- "Substantially in response" basis
- 12-month rolling protection period
- Protect good faith repair requests
- Cannot waive this remedy
- Holdover, rent nonpayment defeats

• Lead Paint Disclosure

- TSCA (federal law)
- Pre-1978 housing
- Notification of potential presence
- Approved brochure
- Provision of specific reports
- Language in lease, recordkeeping

• Tenants in Foreclosed Properties

- Pre-disclosure, opt-out 45-21.17(4)
- Order for possession procedure
- PTFA (federal law) more strict
- "Sunset" recently 12/31/14
- Term of bona-fide tenants protected
- 90 days minimum (at will, m-t-m)
- Exception for primary residence
- Bona-fide excludes relatives, < FMV

• Tenants under Leases with Options

- Protects "rent to own" tenants
- New NC law, Ch. 47G, NCGS (2010)
- Leases coupled w/purchase options
- Mandates key terms be included
- Mandates recording w/in 5 days
- Mandates 1 cure/12 months
- Remedy = Chapter 75 (UDTP)

Notice Obligations (Routine Termination)

- Required for termination of periodic tenancies
- Advance notice is usually the issue
 - ► Lease governs if it specifies the notice period required
 - ► If lease doesn't specify period, NCGS 42-14 periods apply:
 - Year-to-year:
- ≥ 1 month before current year's end
- Month-to-month:
- ≥ 7 days before current month's end ≥ 2 days before current week's end
- Week-to-week: - Tenancy-at-will:
- Only "reasonable notice"
- Mobile homes:
- ≥ 60 days (180 days for land use change)

Notice of Routine Termination

- If landlord allows tenant for fixed term of 1 year or more to hold over, absent guidance from lease, law presumes a yearto-year tenancy (unless lease specifies otherwise)
- If notice is botched and tenant can stay, tenant's lease obligations (e.g., to pay rent) still apply
- Notice may be alternative directing tenant to sign a new lease or otherwise vacate at end of term
 - ► Cla-Mar Management v. Harris (1985)

Considerations for Notice

"[C]ourts do not look with favor on lease forfeitures."

→ Couch v. ADC Realty (1980)

"[W]hen termination of a lease depends on notice, the notice must be given in strict compliance with the contract as to both time and contents."

→Stanley v. Harvey (1988)

Considerations for Notice

Ch. 75 claims (unfair and deceptive trade practices)

Possible merely for rental of a single residence.

→ Stolflo v. Kernodle (1995)

Abandoned Property Obligations

- If tenant abandons or vacates premises voluntarily and leaves items of personal property behind:
 - ► For items worth ≤ \$500, 45-29(d) allows donation to non-profit
 - ► Consult lease terms to see if they address disposition of items
 - ► Landlord can make written offer/demand for tenant to claim
 - ► For valuable items landlord should consider obtaining judgment for possession (allowing formal disposition options)
 - ► Landlord's liability for improper disposition of items is limited to actual damages (45-29(b))

Abandoned Property Obligations

- In connection with executing on a judgment for possession:
 - ► Sheriff removes items and tenant takes possession (42-36(b))
 - ► If tenant is not present at lockout or will not cooperate:
 - Landlord can have items locked in place (42-36(a)(1))
 - Landlord can have items removed to/stored at storage center
 - Landlord must hold items for at least 7 days* (was 10 days)
 - If tenant requests within 7 days* landlord must release items; if no request within 7 days, items are subjected to lien for costs
 - *Only 5 days (42-25.9(h)) for items worth < \$500 (was \$100)
 - Non-profit donation option (45-29(d)) for items worth \leq \$500

Abandoned Property Obligations

- In connection with executing on a judgment for possession:
 - ▶ To dispose of items (total value \geq \$500), landlord must:
 - Make offer to tenant to release items (42-36(b); not 42-25.9(g))
 - Wait at least 7 days from date of execution/lockout (42-25.9(g))
 - Have not received timely request from tenant to retrieve items
 - If disposition is <u>by sale</u>, give tenant 7 days' pre-sale notice (and chance to retrieve items) by mail to last known address
 - Disburse any surplus from <u>sale</u> (net of rent owed, sale costs) to tenant if requested in writing within 7 days after sale
 - Surplus not claimed by tenant goes to county government

Commercial Landlord's Lien (44A-2(e))

- If commercial tenant's FFE remains in premises:
 - ► Applies to tenant's property (not tenant's customers' property)
 - ► Applies if landlord has "lawful claim for damages" and:
 - (i) tenant has vacated for at least 21 days following end of paid rental period; OR
 - (ii) landlord holds executable judgment for possession and tenant has vacated
 - ► Lien is for back rent, up to 60 days future rent (to date of public sale of items), costs of sale, damage to premises
 - ► Lien is subordinate to perfected security interests (e.g., lenders)
 - ► Lease terms may cover disposition of FFE (and can waive lien)
 - ► For items worth < \$100, charitable donation OK after 5 days

Local Ordinances

- Local ordinances can affect rights/obligations:
 - ► Local building/maintenance codes (IPMC) under 42-42(a)(1)
 - ► What can trigger inspection by local regulatory officials?
 - ► 2011 law (S.L. 2011-281) amended 153A-364 (counties) and 160A-424 (cities) to prohibit <u>proactive</u> periodic inspections
 - ► Now, inspections only for "reasonable cause" (<u>reactive</u>)
 - 2 or more violations in 12-month period
 - Complaint of substandard conditions/request for inspection
 - Officials have actual knowledge of unsafe condition
 - Code violations visible from exterior
 - ► Local governments cannot require "landlord permits" or fees

Summary Ejectment in N.C.

• Tenant Communications

- Notice of Default
- Notice of Lease Termination
- Demand for Payment
- Notice of Exercise of Remedies

Basic Principles

- 1. Read the lease, know the lease.
- 2. Think ahead.
- 3. Put it in writing.

Considerations for Notice

- 1. Law does not presume need for writing, but many leases require it.
- 2. Evidentiary value of writing (cure issues).
- 3. Where to send notice.

Considerations for Notice

4. How to send notice.

N.C. law: Focus is on proof of issuance by landlord, not proof of receipt by tenant.

→ <u>Main Street Shops v. Esquire Collections</u> ('94)

Best: registered/certified mail, return receipt req.

Considerations for Notice

5. Better get it right.

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Notice of Default

- Is tenant in default?
 - Non-payment of rent
 - Operational default
 - Other lease condition
 - (e.g., unauthorized assignment or sublease)
- · What is landlord's objective?
 - Legal action anticipated?

Demand for Rent

- Required to eject under NCGS 42-3 (implied right if lease does not address non-payment of rent)
- Must be specific
- Must be for all outstanding rent (full delinquency)
- Snipes v. Snipes (1982)
 - → Demand must be a "clear, unequivocal statement"
 - → Landlord "wanted to get all this business settled" was not adequate
 - → Demand can be oral or written

Notice of Termination

- Required to eject under NCGS 42-26 (breach of lease condition or holding over) if termination isn't automatic
- Stanley v. Harvey (1988)
 - → Notice must be affirmative.
 - → Not enough to request that tenant vacate.

Demand for Surrender

 Required to eject under NCGS 42-26 (breach of lease condition or holding over)

Demand for Money Owed

- Not about possession.
- About recovery of "reasonable attorneys' fees" under NCGS 6-21.2 if lease allows.
- NCGS 6-21.2 requires notice and 5 days for tenant to pay outstanding balance before presumptive attorneys' fees of 15% are recoverable
- WRI/Raleigh v. Shaikh (2007)
 - → Commercial lease agreement is "evidence of indebtedness" triggering NCGS 6-21.2

What if Tenant Disappears?

- · Before lease is to terminate routinely.
- Without any written explanation to landlord.
- Without clear indication tenant has vacated and will not return (e.g., items remain in the space).
- Get written confirmation of tenant's intent or bring summary ejectment action.

Basics (Jurisdiction)

- 1. Who are the parties (need L-T)?
- 2. Assignees (authorized?) and sublessees
- 3. Action for recovery of FRV (NCGS 42-4)
- 4. Reach of judgment for possession

Parties must be landlord and tenant:

- 1. Applicable to authorized assignee
- 2. Inapplicable to sublessee or unauthorized assignee
- 3. But order for possession applies against anyone claiming possession via lessee (<u>Stone v. Guion</u>, 1944).
- 4. Does not apply as to a trespasser, but NCGS 42-4 may allow action for "fair rental value" for three years back rent (SOL).
- 5. Does not apply to heir disputes, foreclosure, employee occupancy (self-storage, live-in caretakers), purchase contract disputes.

Basics (Jurisdiction)

- 1. Who is plaintiff?
- 2. Real party in interest (Rule 17(a)).
- 3. Sue in name of correct SPE.

• Plaintiff must be property owner:

- 1. Rule 17(a), real party in interest
- 2. Management company/agent cannot be named as plaintiff, but may sign complaint based on personal knowledge (NCGS 7A-223)
- 3. Must be correct local LLC (not parent company)
- 4. If defendant denies plaintiff's title to the premises, matter goes to district court per 7A-223.

Ongoing Possession Unclear?

- 1. Importance of legal determination.
- 2. Need to allege tenant "continues in possession of demised premises" (42-26)

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Jurisdiction (conduct triggering SE)

Four bases:

- 1. Failure to pay rent (implied under NCGS 42-3)
- 2. Breach of lease condition for which re-entry is specified (42-26(2))
- 3. Holding over (NCGS 42-26(1))
- 4. Criminal activity (residential only; NCGS 42-63)

Ejectment for Failure to Pay Rent

- NCGS 42-3 (not in Article 3 of Chapter 42, but works in tandem with Article 3)
- Implied provision only; trumped by explicit lease provisions concerning non-payment of rent. <u>See Stanley v. Harvey</u> (1988)
- Applies to oral and written leases, but only if they require payment of rent at a definite time
- Implies right of reentry (lease forfeiture) for failure to pay rent

Ejectment for Failure to Pay Rent

- 10 days notice and opportunity to cure required following demand for payment of all overdue rent
- · Defense of tender (NCGS 42-33) is available
- Cannot evict under Chapter 42 for non-payment of submetered water/sewer (NCGS 42-26(b))
- Landlord must apply payments to delinquent rent before delinquent sub-metered water/sewer, unless tenant requests to the contrary

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Ejectment for Breach of Lease Condition

- NCGS 42-26(2)
- Must be a condition for which re-entry/lease termination is the specified remedy
- Common examples of such conditions: non-payment of rent; criminal activity; operational default
- This is the most common basis for summary ejectment

Ejectment for Breach of Lease Condition

- Termination for breach may be automatic or at landlord's option
- If at landlord's option, important for landlord to give notice of termination before bringing ejectment action
- Demand for surrender required (notice letter)

Notice of Termination

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- Stanley v. Harvey (1988)
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Ejectment for Tenant's Holding Over

- NCGS 42-26(1)
- Must prove that lease terminated
- Usually there are notice issues
- Demand for surrender required (notice letter)
- Damages for holding over = "fair rental value"

Tenants Holding Over

- Notice of termination required?
- Prerequisite to summary ejectment
- Not enough to ask tenant to vacate
- Notice must be affirmative
- Stanley v. Harvey (1988)

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Ejectment for Criminal Activity

- NCGS 42-63 (Article 7, added 1995)
- Residential leases only (need for condition in commercial leases)
- Action need not be against lessee (complete vs. partial actions) and need not be specific to a unit
- · Can be brought in magistrate's or district court
- Triggered by drug activity (beyond possession) and activity threatening health/safety of other tenants

Jurisdiction – Advance Notice

- How quickly can landlord regain possession:
 - 1. Cure period after notice per lease or NCGS 42-3 (10 days)
 - 2. Summons to issue for trial within 7 business days of filing (42-28)
 - 3. No pre-trial discovery, motions, or responsive pleadings (answer)
 - 4. Trial cannot be continued > 30 days from filing unless all parties agree (7A-214); Judge shall not continue ejectment for > 5 days (or next court session if longer) absent consent of all parties (7A-223(b)).
 - 5. Judge must render judgment same day (5 business days if complex) per 7A-222(b).
 - 6. Cannot execute post-judgment pending 10-day appeal period; sheriff has 5 days to execute on writ (down from 7) once issued.

<u>Jurisdiction – Amount Recoverable</u>

- Magistrate's Court:
 - \$10,000 jurisdictional limit per NCGS 7A-210(1) (up from \$5,000)
 - Claims for money owed (vs. possession) bifurcation possible (NCGS 42-28), but splitting of claim for money owed is not. <u>See</u> <u>Chrisalis Properties v. Separate Quarters</u> (1990).

Jurisdiction-Alternatives for Commercial

- Only residential situations must use Chapter 42
 - 1. Speed issue (alternative is preliminary injunctive relief)
 - 1. District/Superior Court vs. Magistrate's Court
 - 2. Tenant entity cannot appear pro se beyond Magistrate's Court
 - 3. Counterclaim issue
 - 4. Self-help Spinks v. Taylor, 303 N.C. 256 (1981)
 - 5. Risks of self-help; NCGS 42-25.6 prohibits for residential

The Complaint and Summons

- Magistrate's Court:
 - 1. Subunit of District Court (know your audience).
 - 2. Filing (\$96) and service (\$30 per defendant) fees.
 - 3. \$10,000 jurisdictional limit per NCGS 7A-210(1) (up from \$5,000)
 - 4. Action brought in county where property is located (NCGS 1-76); McCrary Stone (1985); but different if just for money owed.
 - 5. Service issues posting of premises can suffice for purposes of possession (*in rem*) per NCGS 7A-217(4), but not for purposes of recovering a money judgment (*in personam*)

Pleading/Complaint

- · Valid L-T relationship for premises in county
- Tenant remains in possession
- Tenant conduct in one of four categories
- Landlord demanded surrender/did not waive rights
 waiver by accepting post-breach rent: <u>Latta</u>, 87 N.C. App. 616 (1987)
- · Identification of premises

,	STATE OF NORTH		In The General Co	
COMPLAINT		County	District Court Divisio	n-Small Claims
IN SUMMARY EJECTMENT	The defendant is a resident of the county named above. The defendant entered into possession of premises described below as a tessee of plaintiff.			
G.S. TA-216, TA-232, Ch. 42, Ar. 3 and 7			scribed below as a lessee of pla	nort.
Asime And Address Of Plantiff	-			Public Housing Section 8
	S per disease	Date Marri Due	State Laure Ended	Cow Channe
		to pay the rent due on the above grace period before filing the	e date and the plaintiff made de- complaint.	mand for the ren
Clastip Selepture No.	The lease period ends period.	ed on the above date and the o	efendant is holding over after th	e end of the leas
VERSUS	The defendant breach	ed the condition of the lease d	escribed below for which re-entr	y is specified.
VERSUS Name And Address Of Defendent 1 Industrial Corporation	Criminal activity or other activity has occurred in violation of G.S. 42-63 as specified below. Secretary of Branch Criminal Activity give series, steep and legal activity.			
County Segment No. Asime And Address (Y Orlandson 2 Individual Corporation	R, and the plantiff is entitled to immediate possession. The defendant overs the plantiff the following: Overspier of the house binage			
	Amount Of Danlage of Known	\$	S Total Amount Due	
		ssession of the premises and remises and reimburs	o recover the total amount listed ement for court costs.	above and daily
County Telephone No.				
County Salphone No. Name And Address Dr Plaintiff Allemay Dr Agent	OM/	Signature Of Plantiff Attumey-Agent		
		,	ONED BY AGENT OF PLAINTIF	,
	CERTIFICA	ATION WHEN COMPLAINT SH	GNED BY AGENT OF PLAINTIF	
	CERTIFICA	ATION WHEN COMPLAINT SH		
	CERTIFICA	ATION WHEN COMPLAINT SE of the plaintiff and have actual		

Service

- Clerk to issue summonses for trial within 7 business days (NCGS 42-28)
- Initial service by 1st class mail by next business day or soon as practicable using plaintiff's envelope (42-29)
- Follow-up by sheriff via phone/personal visit within five days of summons issuance (42-29) for personal service
- Posting if no personal service (NCGS 7A-217(4))

Trial/Burden of Proof

- Preponderance of the evidence standard
 <u>Durham Hosiery Mill L.P. v. Morris</u>, 720 S.E.2d 426 (N.C. App. 2011)
- Magistrate Judge has wide discretion (background)
- Entitled to judgment on the pleadings for possession if defendant does not appear (NCGS 42-30)
- Who can present case/witnesses (non-attorney agent with direct knowledge)

Trial/Burden of Proof

- Evidence required for money judgment (damages)
- Can recover rent prorated to day of trial; can get money damages to end of term if lease allows (<u>Holly</u> <u>Farm Foods v. Kuykendall</u>, 114 N.C. App. 412 (1994)).
- Service issues posting premises can suffice for purposes of possession (in rem) per NCGS 7A-217(4), but not for recovering money judgment (in personam)
- Defenses tender (42-33), waiver (negate element)
- Judgment for Possession



After Judgment

- 10-day appeal period from entry of judgment
 Automatic dismissal if appeal costs not paid within 10 days
- Appeal options/issues (de novo, bond requirements)
 New 7A-228(d): Landlord can move to dismiss if tenant is lax
- Writ of possession (sheriff to execute within 5 days)
- NCGS 42-36.1A Landlord affidavit required to execute on judgment for possession more than 30 days old, attesting to non-acceptance of rent or entry into lease post-judgment (added 1995)
- Tenant's "stuff" in premises



Bargaining Chips

- Payment plans (length, lump sum, interest, x-default)
- Attorneys' fees, confidentiality, financials, relocation
- Rent reductions (length, forfeit conditions, conf.)
- Additional security (deposit, escrow, guarantee, d/t)
- Voluntary vacating, termination right, cap on liability
- Bankruptcy alternative

